

Recycling and garbage cart exchange has started

Got a problem with the size of cart you've been using this year to get your garbage and recycling to the curb?

Peel Region residents are now able to exchange for a smaller or larger carts. This exchange will run until April 30, without incurring fees. Organics (green) carts are one size only and cannot be exchanged.

Now that our residents have used their carts for three months, they are likely more aware of the amount of waste their household generates. Peel's Director of Waste Management Norm Lee observed. Making sure residents have cart sizes that are best suited to how much or little waste their household generates will help them successfully participate in the bi-weekly waste collection program.

To exchange garbage and/or recycling carts, residents must visit peelregion.ca/waste

Due to the potential volume of carts exchange requests, the Region has advised that it may take approximately six to 12 weeks for carts to be exchanged. Residents who need to exchange both their garbage and recycling carts must process the request in one online transaction. Residents can only submit one request to change their cart sizes during April without incurring fees. Once one free transaction is completed in April, residents will not be permitted to process a second request.

Carts must be empty, visible and accessible for the vendor to complete the exchange.

Garbage carts will be exchanged the day after residents' garbage day and recycling carts will be exchanged the day after their recycling day. Residents are advised that garbage and recycling carts will be exchanged separately and should be set out to the curb adhering to their alternating garbage and recycling collection schedule.

If residents' carts are not exchanged by 8 p.m. the day after their collection day, they must bring the cart back to their household for proper storage and continued use for two more weeks; set the cart out for collection according to their regular schedule; and leave the cart out until 8 p.m. the day that follows their regular scheduled garbage or recycling collection day.

Residents must repeat these steps until their carts are exchanged.

If residents do not need to exchange their carts, but require maintenance or to report a lost or stolen cart, they can visit peelregion.ca/waste to process a request.

For more information about waste management services in Peel, visit peelregion.ca/waste