

## Central West CCAC celebrates remarkable year at AGM

The Central West Community Care Access Centre (CCAC) celebrated accomplishments and successes at its annual general meeting, held at Brampton Civic Hospital.

During the event, CCAC shared highlights from the past year. This included providing essential health care services and supports for 40,000 people in the region. In addition, the organization also recognized the tremendous work of its team, which resulted in:

- ? Support for 10,500 patients in transitioning from hospital to home;
- ? More than 71,000 visits from physiotherapists, occupational therapists and speech language pathologists, as well as more than 350,000 nursing visits at home and in clinics.
- ? Direct work with more than 470 primary care providers;
- ? Support of more than 7,700 children;
- ? Care for approximately 1,350 palliative clients; and
- ? Support of 1,100 patients moving to long-term care each year.

?It was a tremendous year for the Central West CCAC, and one that its staff and the Board of Directors can be extremely proud of,? said David Robertson, chair of the CCAC Board of Directors. ?Our focus on enhancing patient engagement, nurturing the fabulous people who work at Central West CCAC, and supporting a culture of innovation has helped us continue to deliver on our vision.? CCAC launched its new Report to the Community during the meeting, which highlights the organization's accomplishments over the past year. The report is available online at [cwccacreport2015.com](http://cwccacreport2015.com)

Other highlights from the meeting included a video detailing a new app to help users learn about how the hospital connects people with community care, through the emergency department. The app is being developed as part of a national student app contest hosted by the Central West CCAC, Headwaters Health Care Centre and William Osler Health System and sponsored by Vena Solutions.

The meeting also featured the introduction of a video highlighting the success of the Hospital 2 Home initiative (H2H) ? which is a joint project between CCAC, Headwaters and Osler. H2H is an innovative model of care that is improving the transitions between care providers and helping patients to seamlessly move from hospital to the community.

?It has been a year of significant accomplishment, unprecedented learning, and tremendous teamwork, tremendous teamwork,? said CCAC?CEO?Cathy Hecimovich. ?It is CCAC staff who inspires us each and every day to provide better care, together, and to push the boundaries on what we can accomplish. They should be incredibly proud of the work they continue to do to deliver quality care to patients and families across our region.?