

Beware of door-to-door water heater salespeople

Peel Region is advising residents to be cautious when approached by anyone offering to inspect or sell a hot water heater or water filtration system.

Neither the Region nor its contractors knock on residents' doors to offer this service.

Recently, residents in Brampton and Mississauga have reported that individuals from a filtration company have attempted to gain entry to their homes to inspect their hot water heaters or sell a water filtration system or perform water tests. The Region would like to emphasize that these individuals do not work for the Region of Peel or its contractor Neptune Technology Group Canada.

Currently, the Region of Peel is conducting a mandatory Water Meter Replacement Program to replace outdated meters that have been in service for 20 years or more in Mississauga. Residents who must participate will be contacted by mail with a letter that instructs them to book an appointment with Neptune to have this work completed. All work will be done on an appointment basis. Neptune representatives will only contact residents at their door in the event that an appointment has not been booked.

All Neptune Water Meter Installers are uniformed, carry proper and visible identification and have Region of Peel decals on or in their vehicles. Residents are strongly advised to view this identification before permitting the service person to enter their home.